

COMMUNITY UPDATE

HERE'S HOW THE VENICE BEACH BID'S BEEN WORKING TO SERVE OUR DISTRICT | NOVEMBER 2018

A SAMPLING OF **CLEAN TEAM** ACTIVITY

773



Bags of Trash Removed 332



Graffiti Tags Removed

239



Dumped Bulk Items Removed

51



Pressure Washing Hours

A SAMPLING OF SAFE TEAM ACTIVITY

25



Incidents Resolved

67



Quality of Life Issues Addressed*

13



Conflict Interventions

10



Medical Response Assists

Clean Team data is provided by Chrysalis. Safe Team data is provided by Allied Universal. Activities are reported daily by Clean and Safe Team members, who are employees of Chrysalis and Allied Universal, respectively. Chrysalis and Allied managers compile these reports into a monthly summary. The VB BID relies on our vendors' decades of BID expertise for the statistics we provide.

VENICE BEACH BID IN THE COMMUNITY

As the year comes to a close, we want to thank you for your support and understanding. We've been working hard to deliver all the services we promised, to listen to feedback about how we can improve, and to respond to BID member requests. As an indication of how we're doing, we want to share a letter with you. It shines a light on how we strive to make Venice friendly, safe and welcoming for residents and visitors alike.

Letter From a Visitor to Venice

Dear Venice Beach BID Management,

I wanted to take this time to thank two of your staff members who helped me through an incident that happened on Venice Beach while I was on my short vacation with my children. On Tuesday November 20th, my kids and I were out for a bike ride and parked all 3 of our bikes on the designated bike rests. Our rental bikes were run over by a woman in her white van. Your two staff members Marielle Mink and Eduardo Edwards were there to help make sure the woman in her van did not take off and was very kind to myself and my daughters. They both were helping to retrieve all the information for me from the woman while I was trying to deal with the hotel where the bikes were rented from. Both Marielle and Eduardo had diffused the situation and helped tremendously on not making the situation ignite. The woman was cooperative in the beginning and accommodating with her insurance information and then mid way did not want to give any more contact information. The issue has been dealt with by the insurance companies, but I wanted to make sure you are aware of what a great duo you have.

Best,

Talesa Eugenio, Northern California

To request service please call our dispatcher at 310.396.VBID (8243)

^{*}Includes noise complaints, misuse of bikes and scooters on public walkways, and public drinking/smoking/urination/defecation.